



# CERTIFICATE



## Management System as per ISO / IEC 20000-1:2018

In accordance with TÜV AUSTRIA CERT procedures, it is hereby certified that



**APA-IT Informations Technologie GmbH**  
**Laimgrubengasse 10**  
**A-1060 Wien**

applies a management system in line with the above standard for the following scope

**The service management system of the department Managed Services within APA-IT Informations Technologie GmbH in Austria supporting the provision of IT-services to external and internal customers in accordance with the service catalogue**

Certificate Registration No. TA42121000001

Valid until 2024-07-06

Initial certification: 2021-07-07

Certification Body  
at TÜV AUSTRIA CERT GMBH

Vienna, 2021-07-07

This certification was conducted in accordance with TÜV AUSTRIA CERT auditing and certification procedures and is subject to regular surveillance audits.  
TÜV AUSTRIA CERT GMBH Deutschstraße 10 A-1230 Wien [www.tuv.at](http://www.tuv.at)



Online Verification



[www.tuv.at/certcheck](http://www.tuv.at/certcheck)